

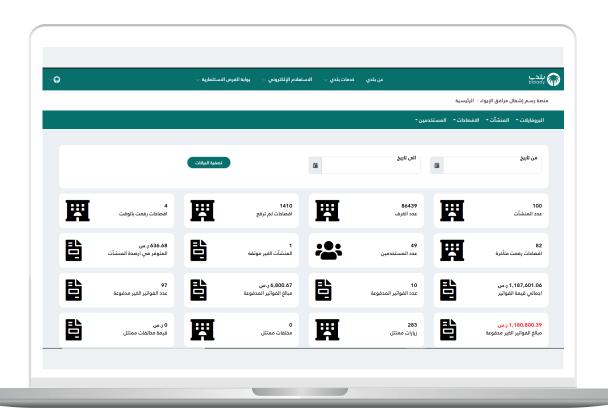
**The Accommodation Facilities** 

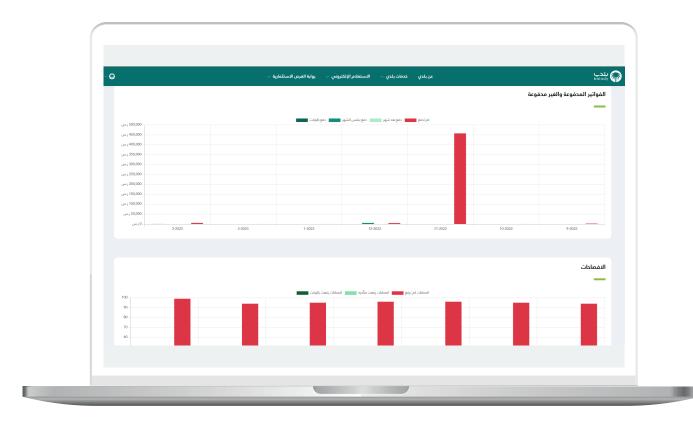
# **Occupancy Fees Platform**

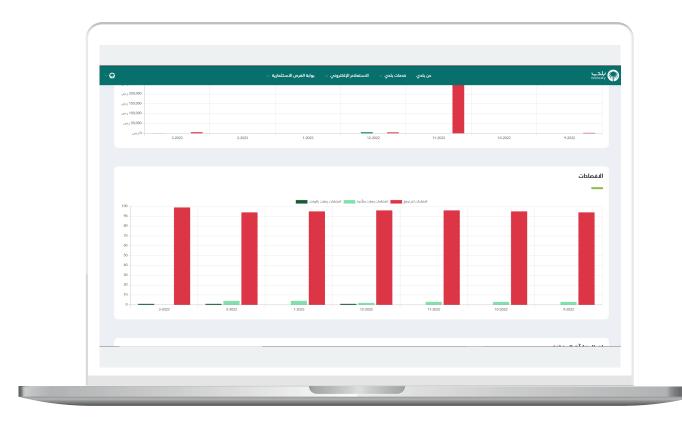
The Accommodation Facilities Occupancy Fees Platform offers multiple features that enable users to complete tasks efficiently and intelligently, including the following:.

### **Establishment Dashboard**

Through the Establishment Dashboard, users can access various details related to their establishments, including but not limited to: (Number of facilities, Number of users, Invoice details).

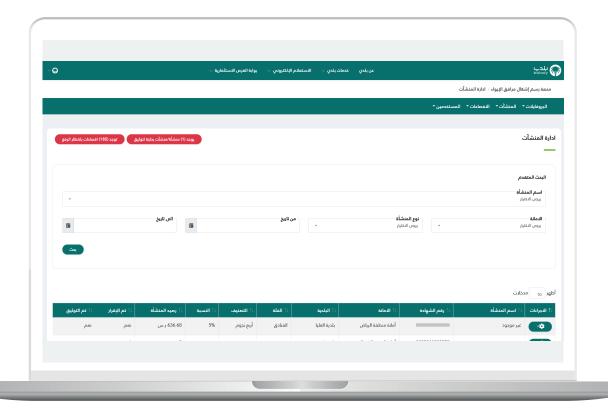






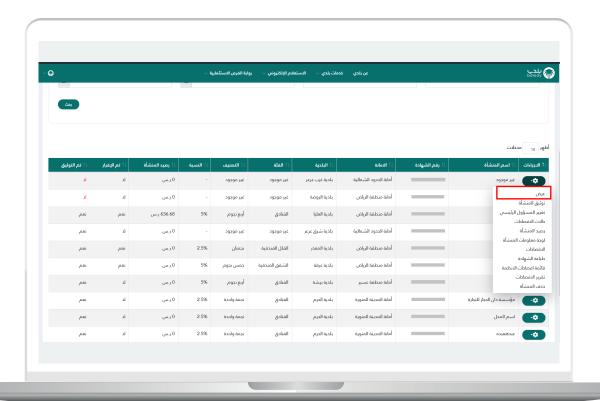
# **Establishment Management**

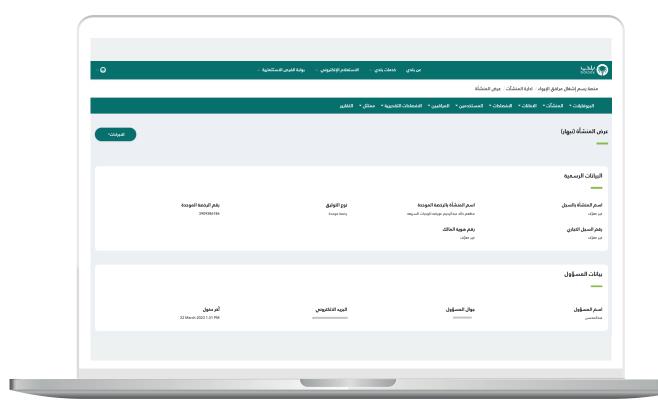
Most platform operations are carried out through the Establishment Management page. This page provides a list of establishments under the administrator's authority, along with a button (**Actions**) that displays the available operations for each establishment, including:

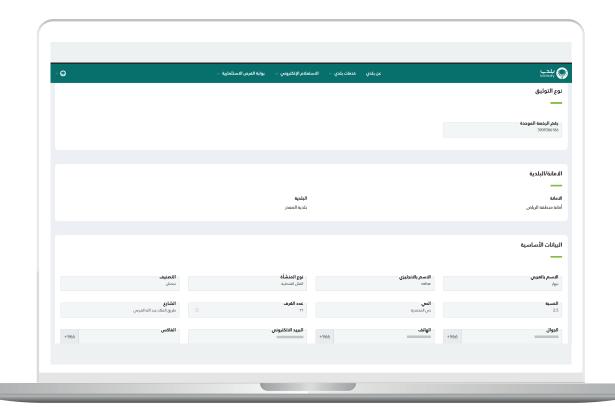


#### **View**

Users can view all relevant information about the establishment, including but not limited to: (Tourism Documentation Information, License Documentation Information, Administrator Details, Establishment Details....).

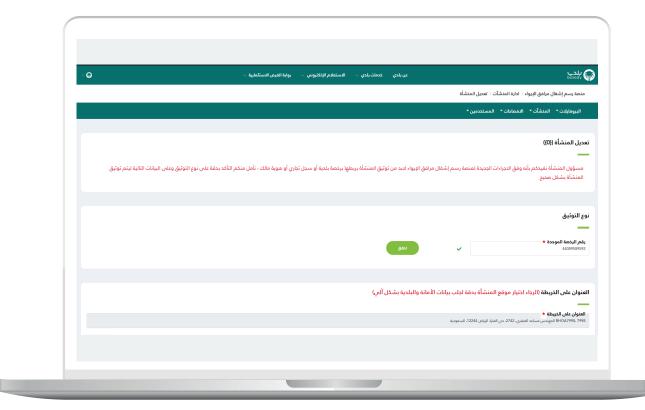


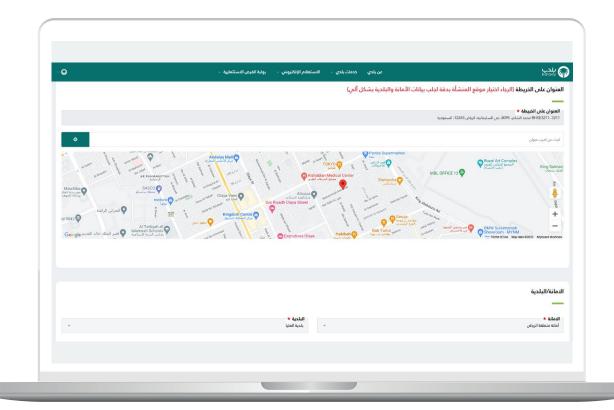


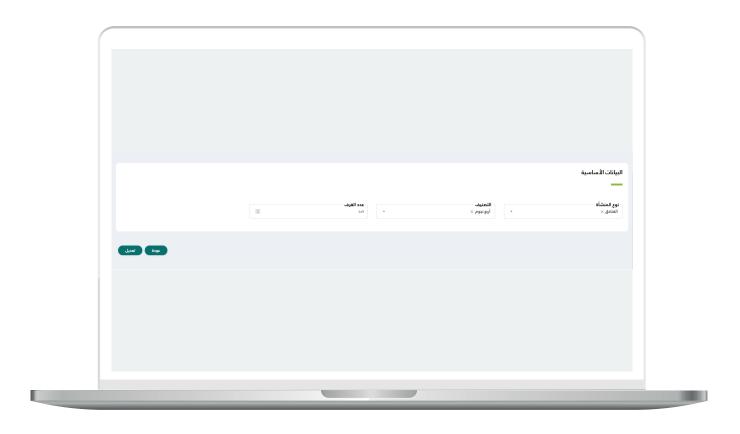


#### **Edit**

Through the Edit function, the establishment administrator can modify specific establishment information and verify it using the (**Unified License Number**).

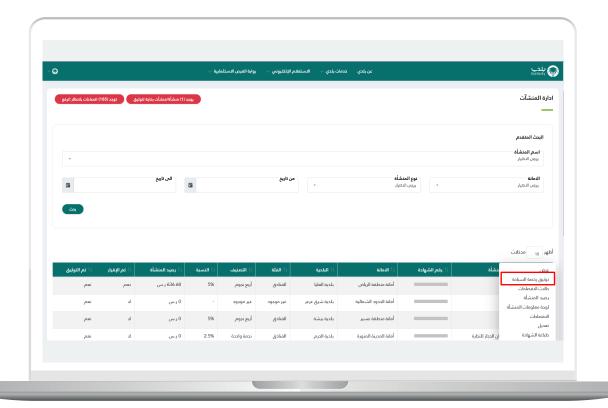




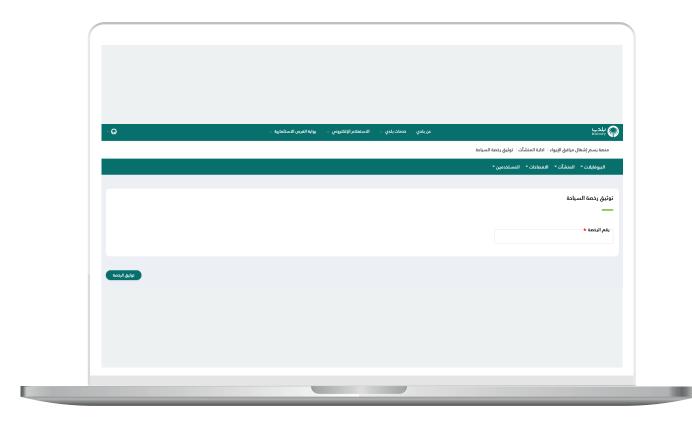


# **Establishment Verification with the Ministry of Tourism**

Establishment verification can be completed by selecting (Link with Tourism License) from the (Actions) menu.



Users must then fill out the following form.



#### **Disclosure Statuses**

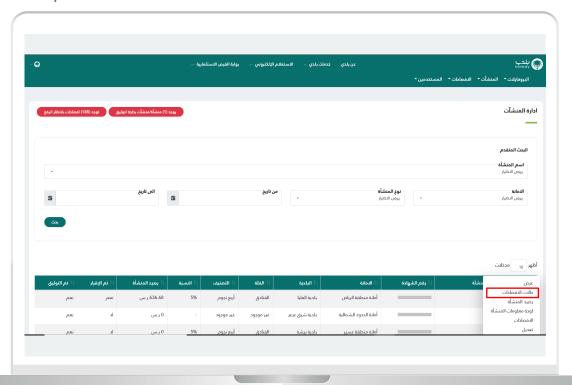
The Disclosure Statuses page facilitates access to a specific disclosure month, allowing users to check its status and perform certain actions based on that status.

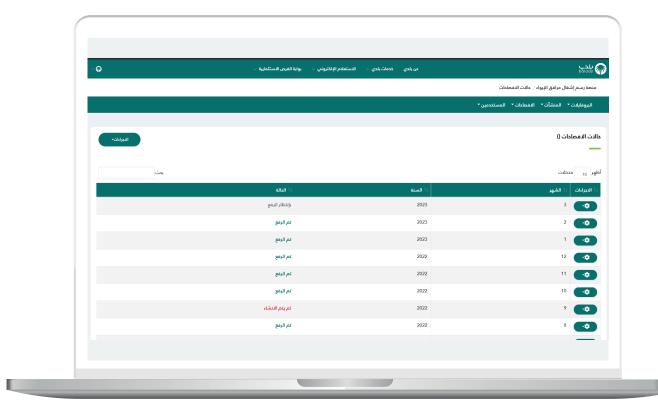
Below are the different statuses, along with their descriptions and available actions:

**Not Created:** This status appears when the establishment is not required to submit a disclosure for the specified month. The administrator can change the status to (**Pending Submission**) through the Actions menu.

**Submitted:** This means that the disclosure has been successfully submitted. Users can view the disclosure via the Actions menu or submit a modification request.

**Pending Submission:** This status indicates that the disclosure has not yet been submitted by the user. Users can select (Submit Disclosure) from the Actions menu to proceed with the submission.





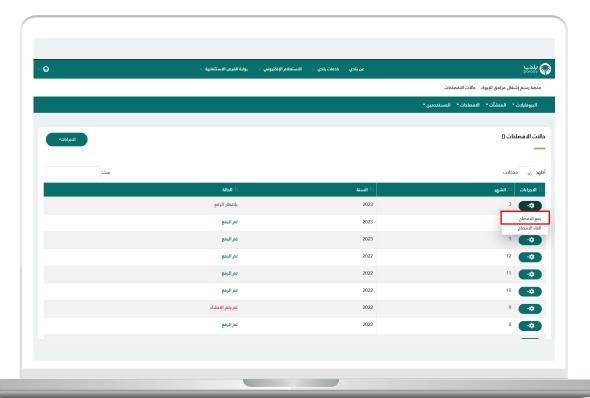
# **Submitting a Disclosure**

This is one of the most important features of the platform.

Submitting a disclosure refers to reporting the establishment's revenue for a specific month. At the beginning of each month, the previous month's disclosure is opened for submission, allowing users to report their earnings.

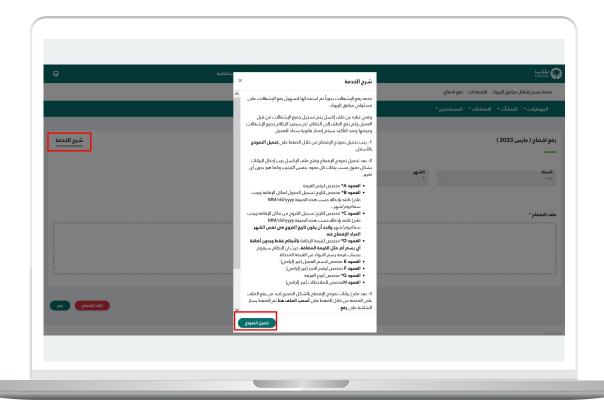
Disclosures are categorized based on Check-Out Date, not Check-In Date. For example, if a guest checks into the establishment on January 5 for a one-month stay until February 5, the entire stay will be included in February's Disclosure and will be completely ignored in January's disclosure.

To submit a disclosure, navigate to the Disclosure Statuses page (**explained above**), select the month, and choose (**Submit Disclosure**) from the Actions menu.



# Then follow these steps:

Download the Disclosure Template by clicking on (Service Explanation) and selecting (Download Template) at the bottom.



Open the Excel file and enter the required data accurately, ensuring each column is filled as per its designated format without any changes.

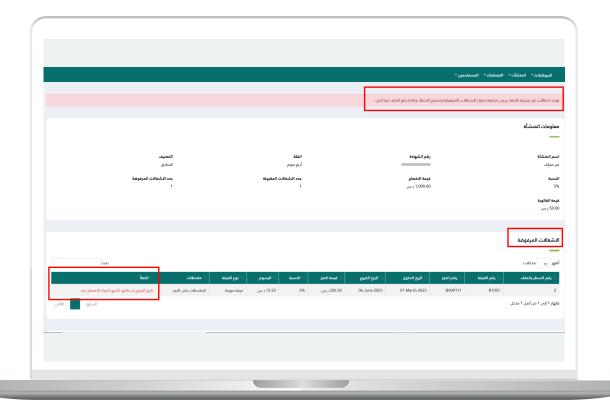
- Column A\*: Room Number.
- Column B\*: Check-In Date (must be entered in this format: YYYY/DD/MM).
- Column C\*: Check-Out Date (must be entered in this format: YYYY/DD/MM and should fall within the reporting month).
- Column D\*: Accommodation Cost (numbers only, without adding any additional charges such as VAT, as the system will calculate the accommodation fee based on the entered amount).
- Column E: Customer Name (Optional).
- Column F: Booking Number (Optional).
- Column G: Room Type.
- Column H: Notes (Optional).

After filling in the Disclosure Template correctly, upload the file to the platform by selecting (Drag File Here) and clicking on (Upload) on the left side of the screen.

Once the file is successfully uploaded, confirm the accuracy of the submitted data by selecting (I Confirm) at the bottom left of the screen. A confirmation message will appear indicating that the disclosure and billing have been accepted. If the file is rejected, users will be redirected to another page displaying a table of Rejected Disclosures, with the reasons for rejection listed for each entry.

#### Notes:

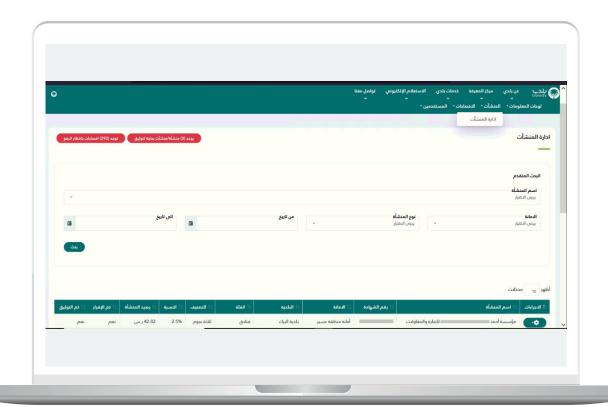
- Most hotel management software follows the same disclosure standards, allowing users to download the billing report from their system and upload it directly to the platform without modifications.
- Avoid making any changes to the original file, such as modifying tables, colors, or leaving empty rows.
- Each month should have a separate file and disclosure submission.
- Do not include multiple worksheets (sheets) in a single file.

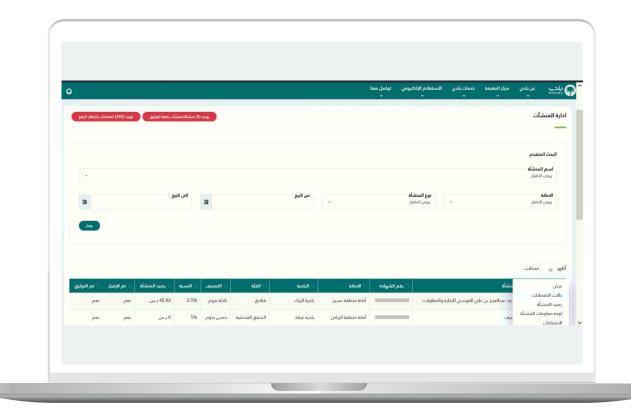


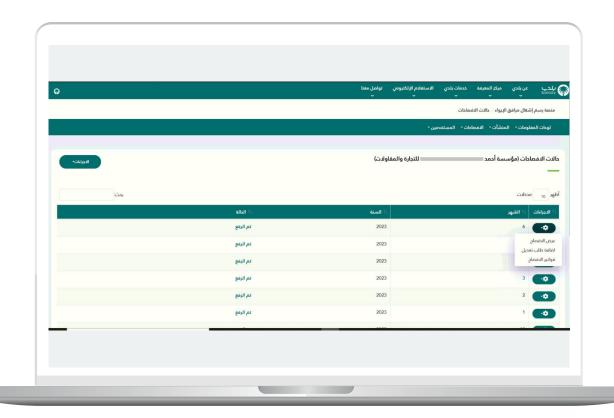


# **Modifying a Disclosure Request**

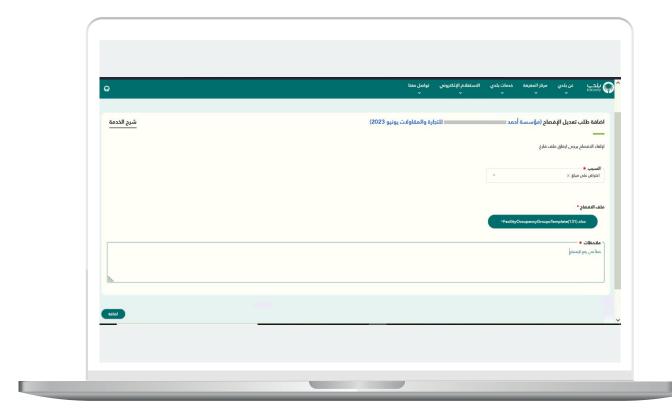
A Disclosure Modification Request can be submitted by navigating to the (**Disclosure Statuses**) page, selecting the required month, and choosing (**Add Modification Request**).





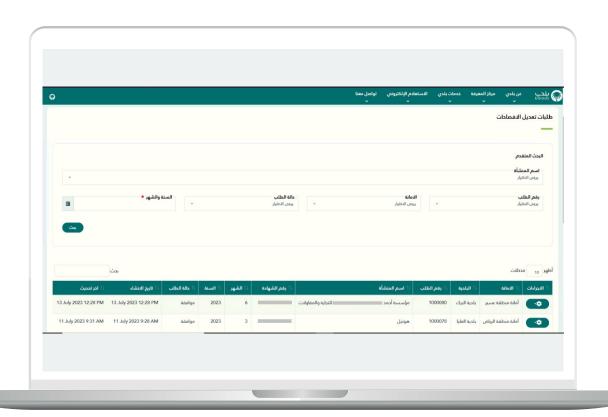


Once Add Modification Request is selected, the user must fill in the required fields, upload the updated disclosure file (All new disclosures for the month must be included, not just the missing ones from the original disclosure), specify the reason for the modification, add relevant notes, and click (Add).



If the modification request is approved by the municipality, it will be processed automatically without any further action required from the user.

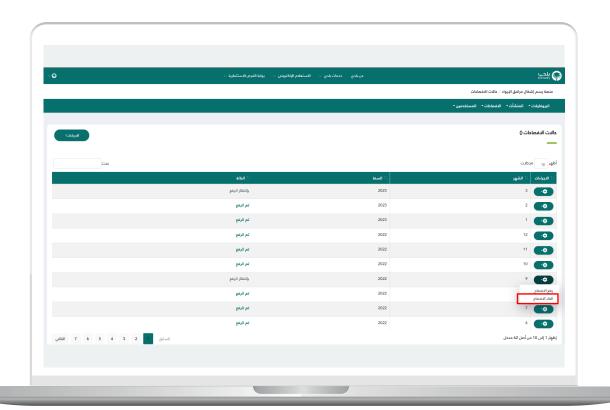
If the request is rejected, the user may submit a new modification request.



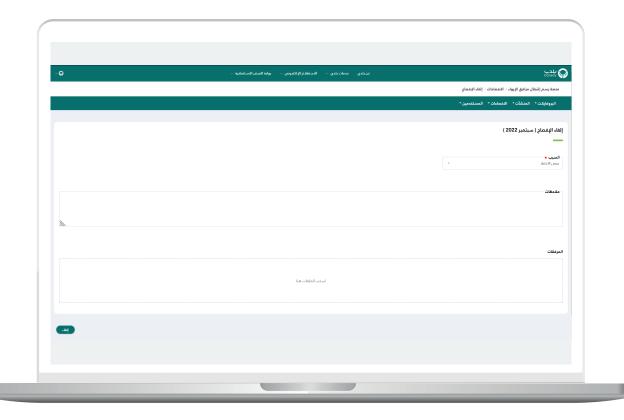
# **Canceling a Disclosure**

Disclosure cancellation serves as an alternative to Zero Disclosure, as submissions cannot be made with a zero amount. This process will be treated as a zero disclosure but handled differently.

First, navigate to the Disclosure Statuses page, select the month, then choose (Cancel Disclosure).

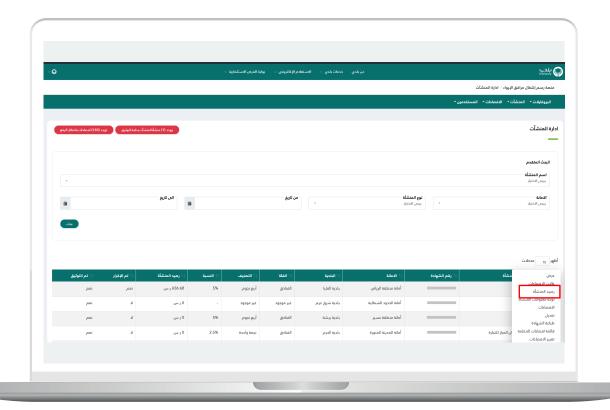


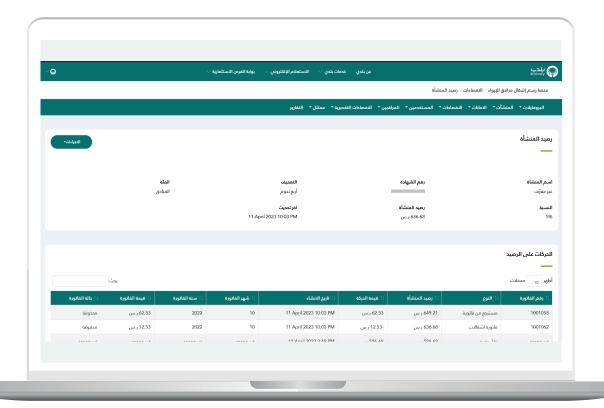
and fill out the required form.



## **Establishment Balance**

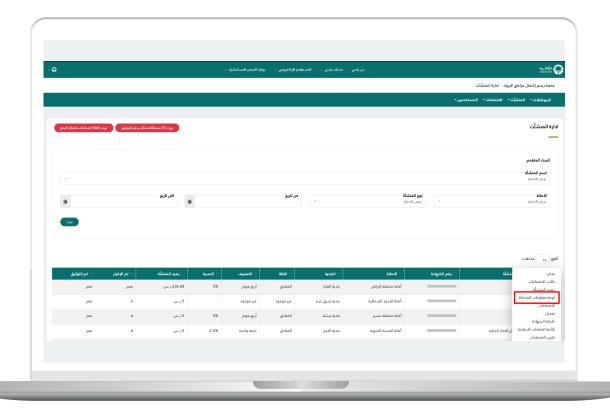
This section provides various details, including (Establishment Category, Classification). Also it includes details about (Balance Transactions), which display deduction operations for payments.



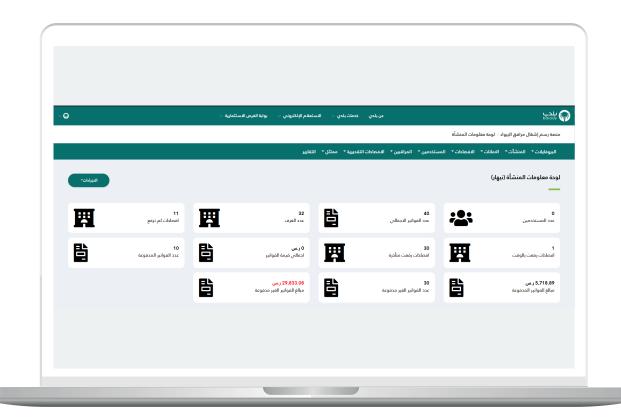


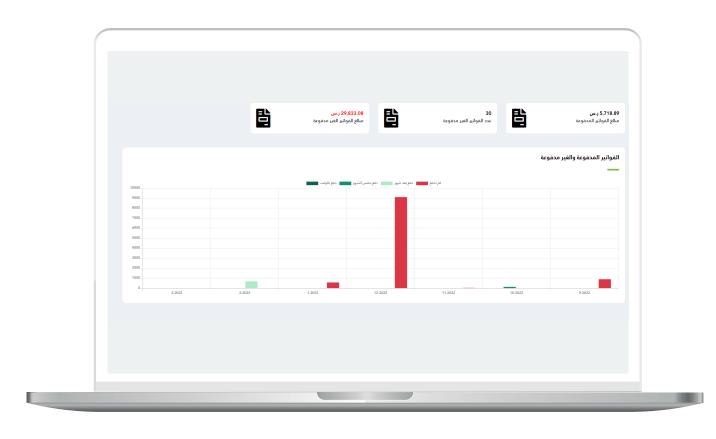
## **Establishment Dashboard**

This section displays all information related to the establishment, including but not limited to (Violations, Disclosures, Invoices, Payments, and Administrator Information).

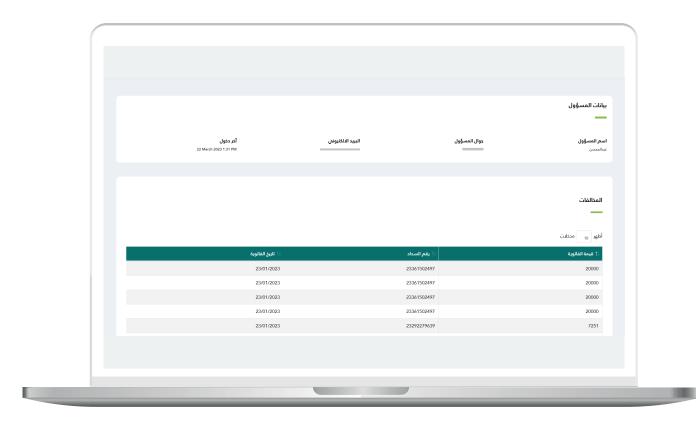






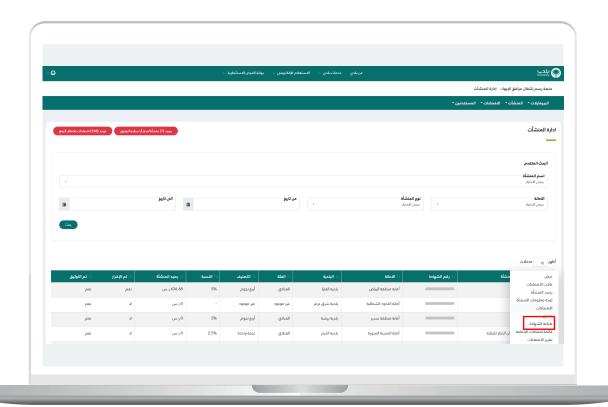






# **Printing the Certificate**

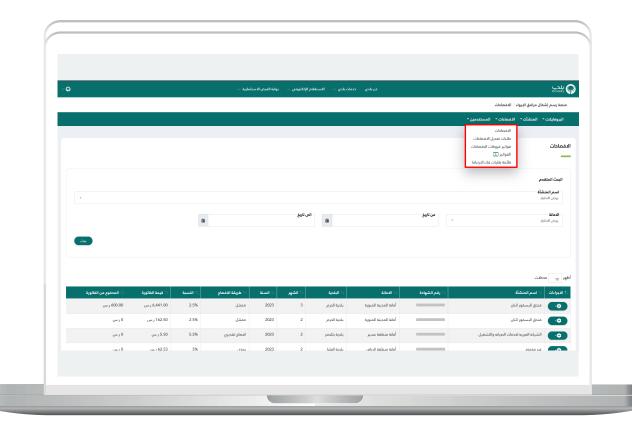
The Print Certificate feature allows users to download a PDF file, which can then be printed. The certificate should be printed and displayed in the establishment, containing all establishment details and supported by a (**QR Code**) that enables anyone to verify the establishment's details by scanning it with a mobile device.





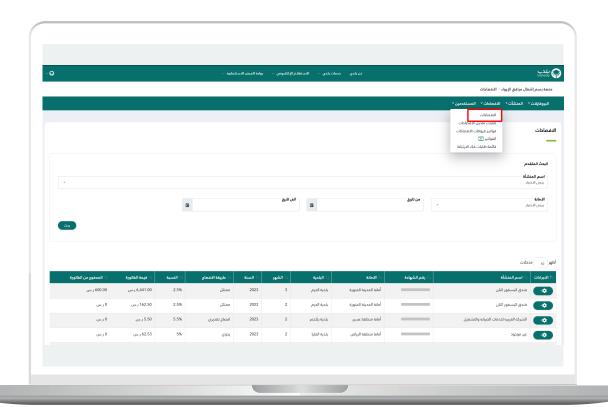
## **Disclosures**

Through the Disclosures tab, users can manage all disclosure-related processes, including but not limited to (Viewing Disclosures, Invoices, and Disclosure Modification Requests).



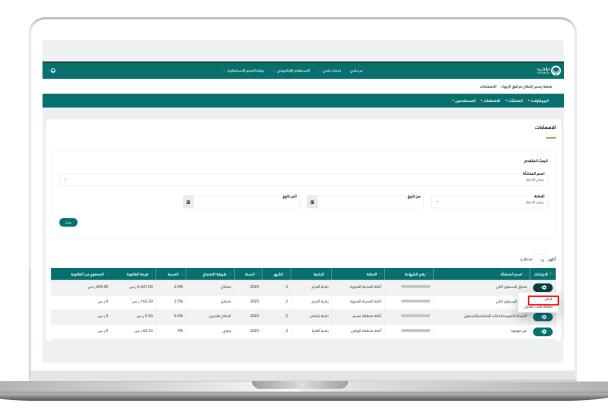
### **Disclosures**

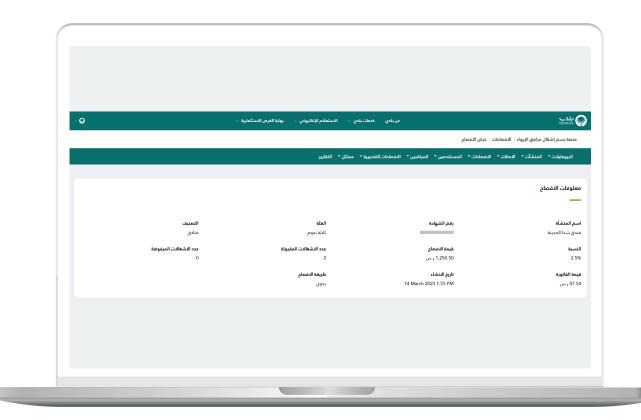
This page displays all disclosures for all establishments and months, along with a summary of key details, allowing users to take necessary actions.

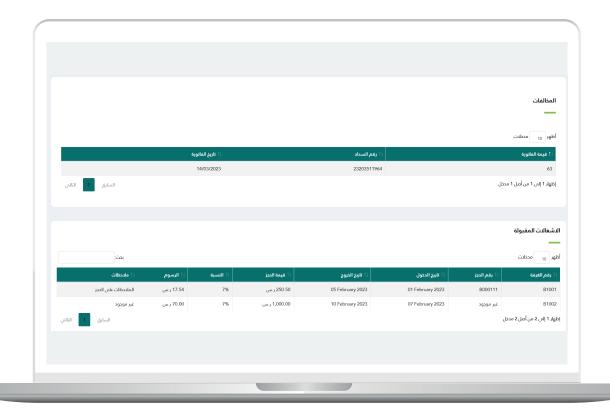


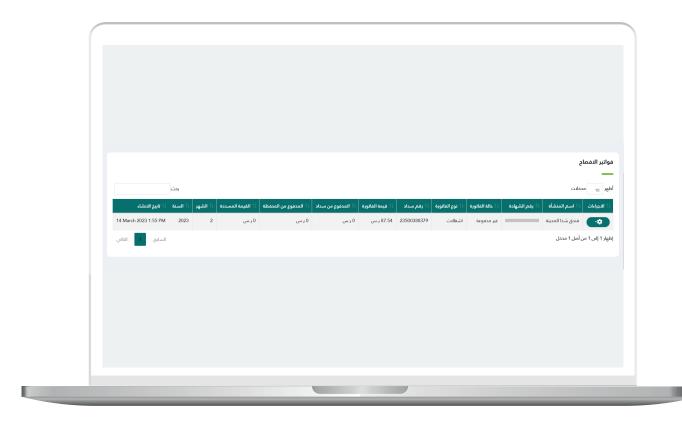
#### View

Selecting View provides more details about the disclosure, as shown in the images below.



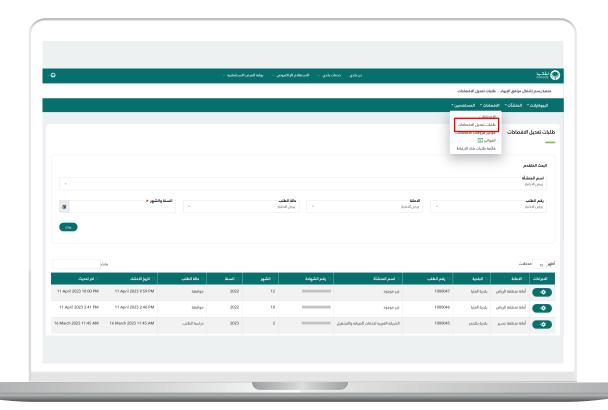




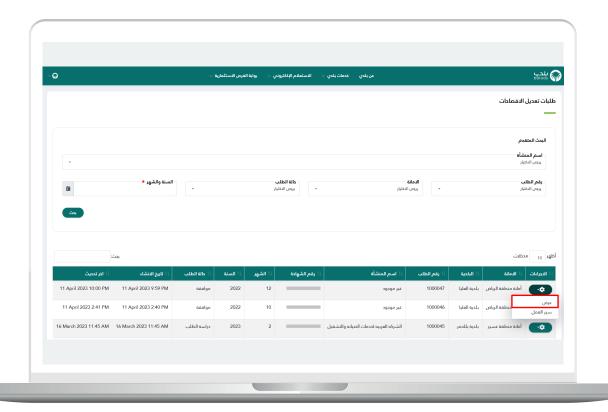


# **Disclosure Modification Requests**

Once a Modification Request is submitted, users can track its status in the designated section.



By selecting View, the following details will be displayed (**Disclosure Month and Year, Notes, and Attached Files Provided by the Establishment**).



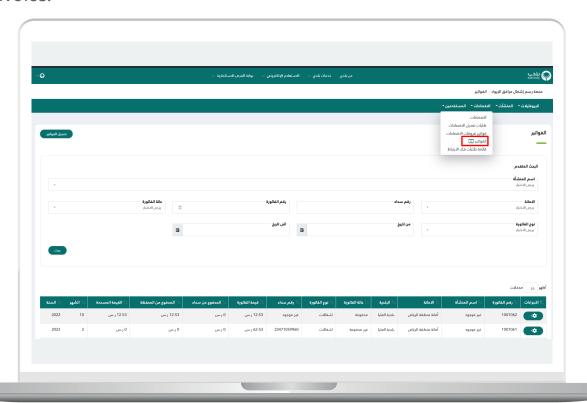
A modification request can have one of the following statuses:

- Approved: Allows the user to modify the disclosure.
- Rejected: The modification request is denied, and the original disclosure remains unchanged.

Municipality Review Required: A notification is sent to the user requesting a visit to the municipality if additional clarification is needed before processing the request.

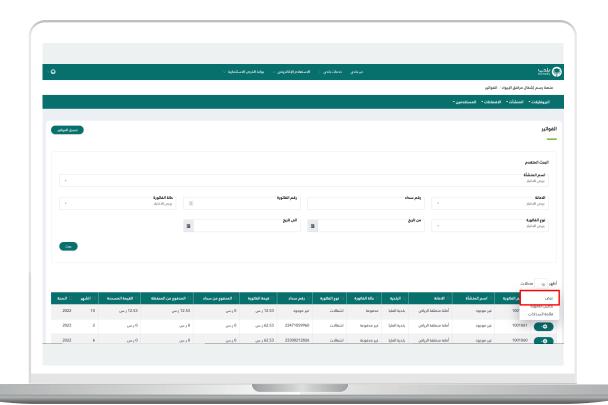
#### **Invoices**

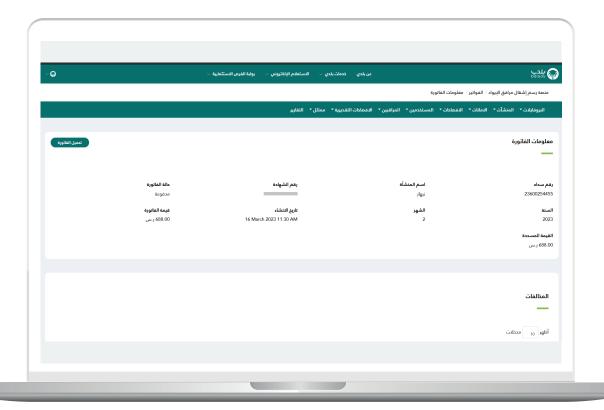
The Invoices page displays all invoices with summarized details, including but not limited to (Establishment Name, Payment Reference Number, Disclosure Month & Year, Invoice Amount, Amount Paid via SADAD, and Amount Paid from Wallet), allowing users to take further actions on each invoice.

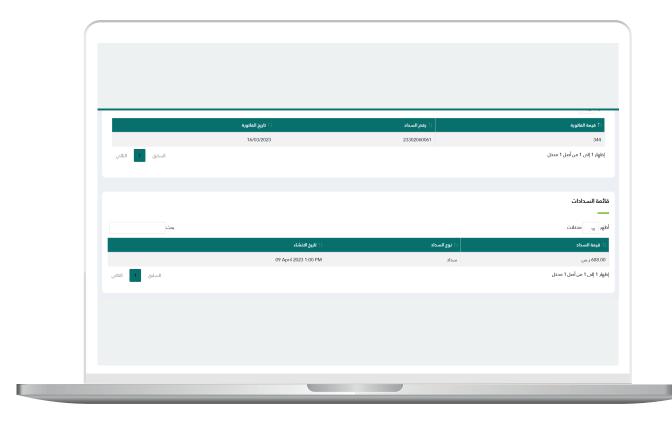


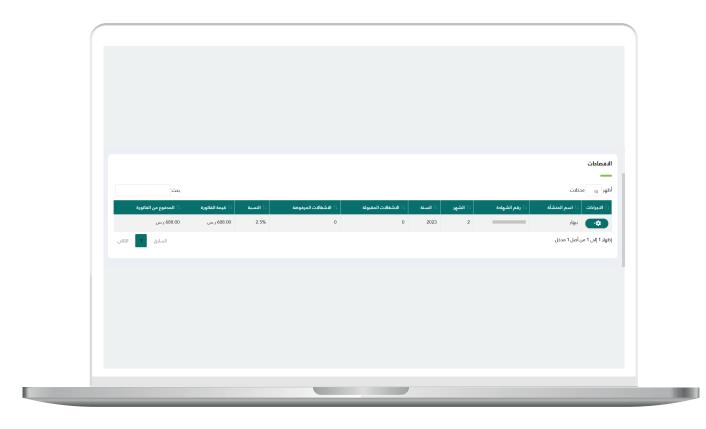
#### **View**

Users can view additional invoice details, including but not limited to (Payment Information, Violations, and Disclosure Information).



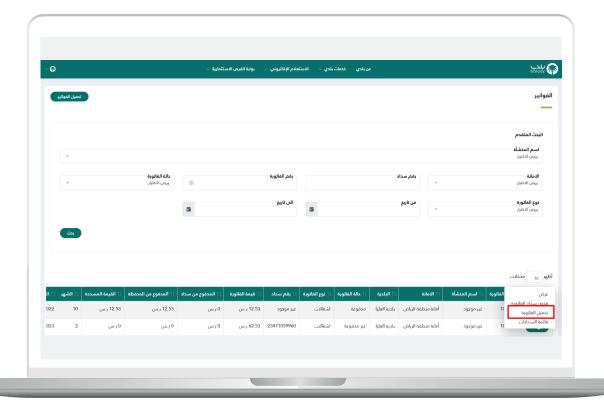






# **Downloading an Invoice**

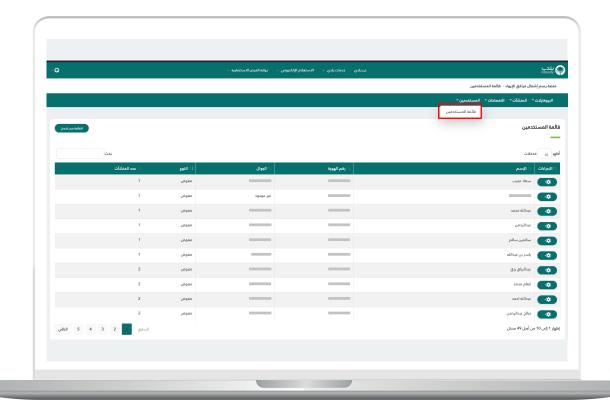
If a printed copy of an invoice is required for any transaction, users can download and print the invoice using the Download Invoice option.





#### **Users List**

Users can be managed through various actions, including (Adding a User, Deleting a User, and Editing a User).



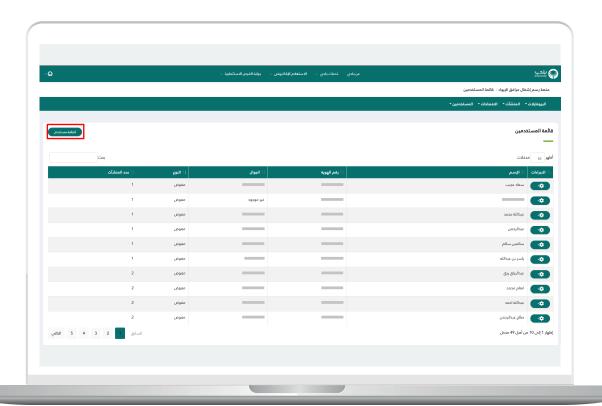
### **Adding a User**

There are two types of users that can be added (Authorized User, Regular User).

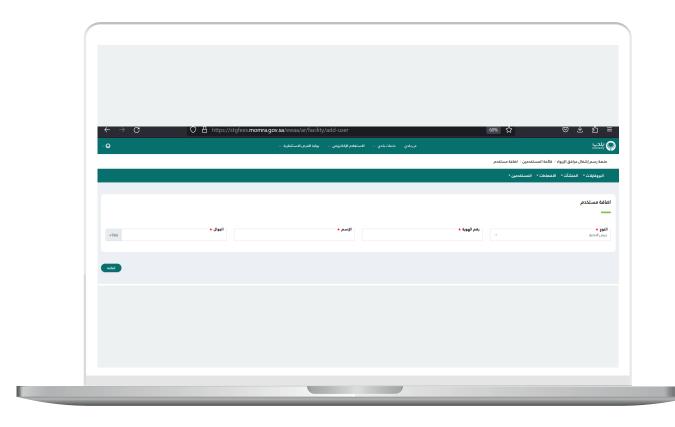
The difference between the two user types is that the (Authorized User) has full access to all establishments under the main administrator. If a new establishment is added in the future, the (Authorized User) will automatically have access to it and can also add or delete a (Regular User).

A (**Regular User**) has access to specific establishments only and does not have permission to add or delete users.

To add users, select (Add User).



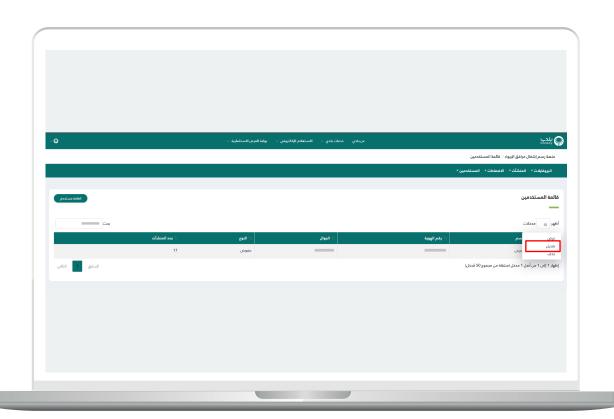
The user then fills out the required form.

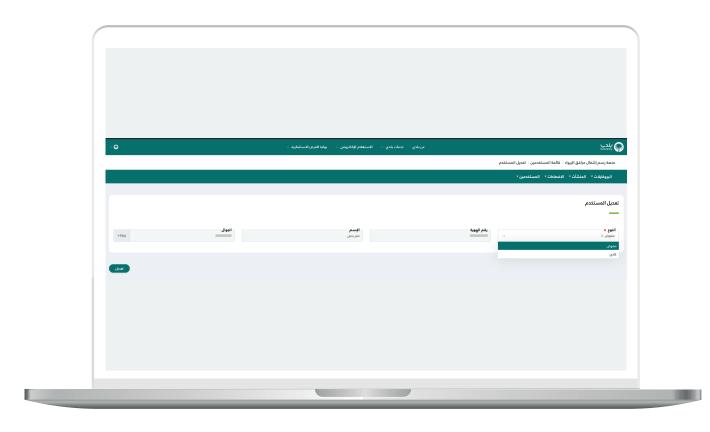




### **Editing Users**

User permissions can be modified by changing the role from Authorized User to Regular User or vice versa. Additionally, for a (**Regular User**), establishments can be assigned or removed as needed.

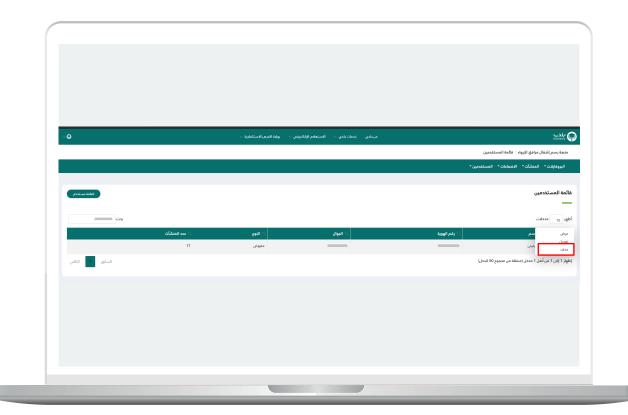




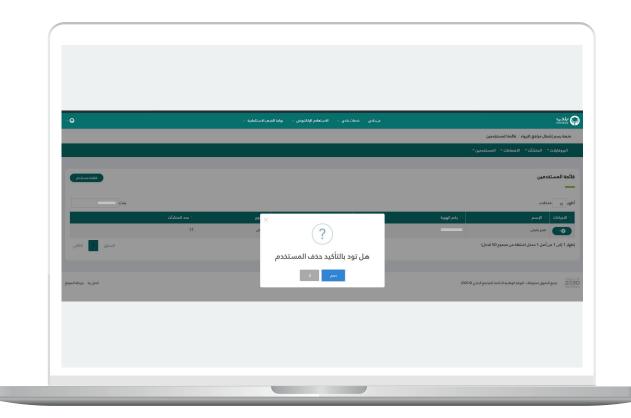


# **Deleting Users**

A user can be deleted through the Actions menu.

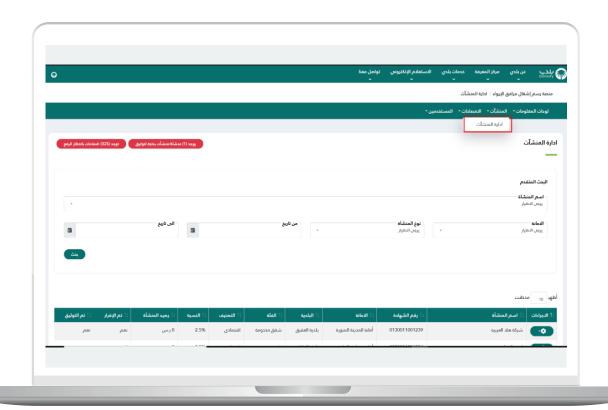


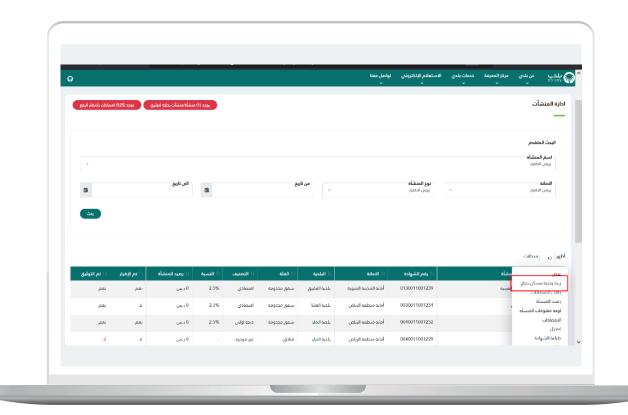
Then the user confirms the deletion.



### Linking a Hajj Residence Permit to an Establishment

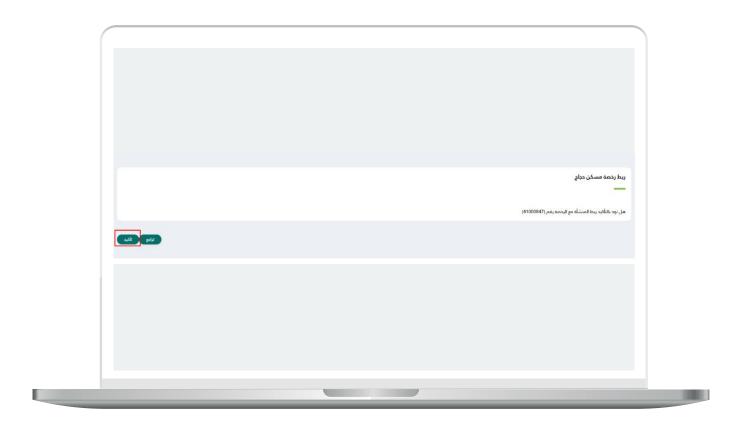
An establishment can be linked to a (Hajj Residence Permit) using the permit number. Once linked, the establishment will be displayed on the View Establishment page.











**y** | @Balady\_CS Customer Service