وزارة البلديات والإسكان

Ministry of Municipalities and Housing

Service of Inquiry about
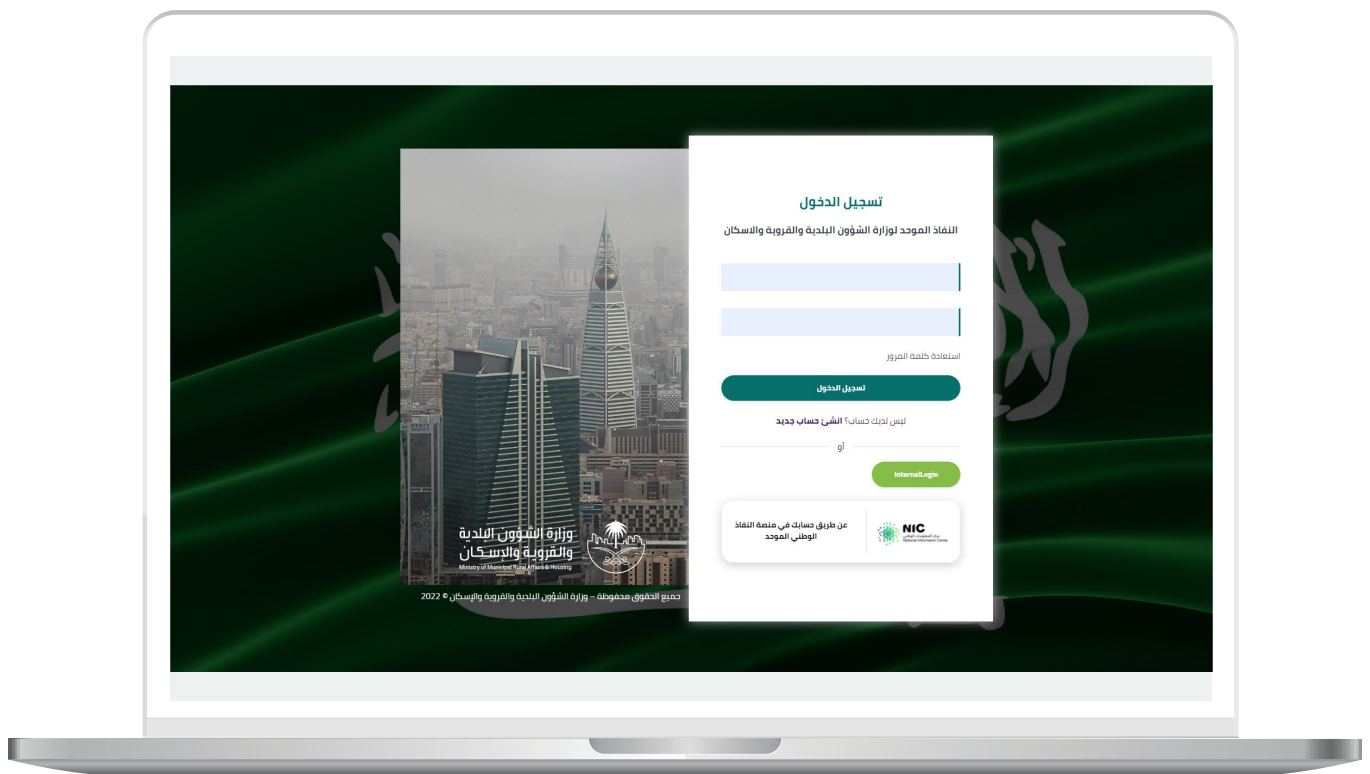
Violations of Precautionary Measures

Logging into the System

1) After accessing the system link, the following screen will appear, where the user enters their details (**National ID/Iqama Number, Password**) and then clicks the (**Login**) button.

2) A verification code will then be sent to the user's mobile phone, which they need to enter in the (**Verification Code**) field and click the (**Login**) button, as shown in the following screenshot.
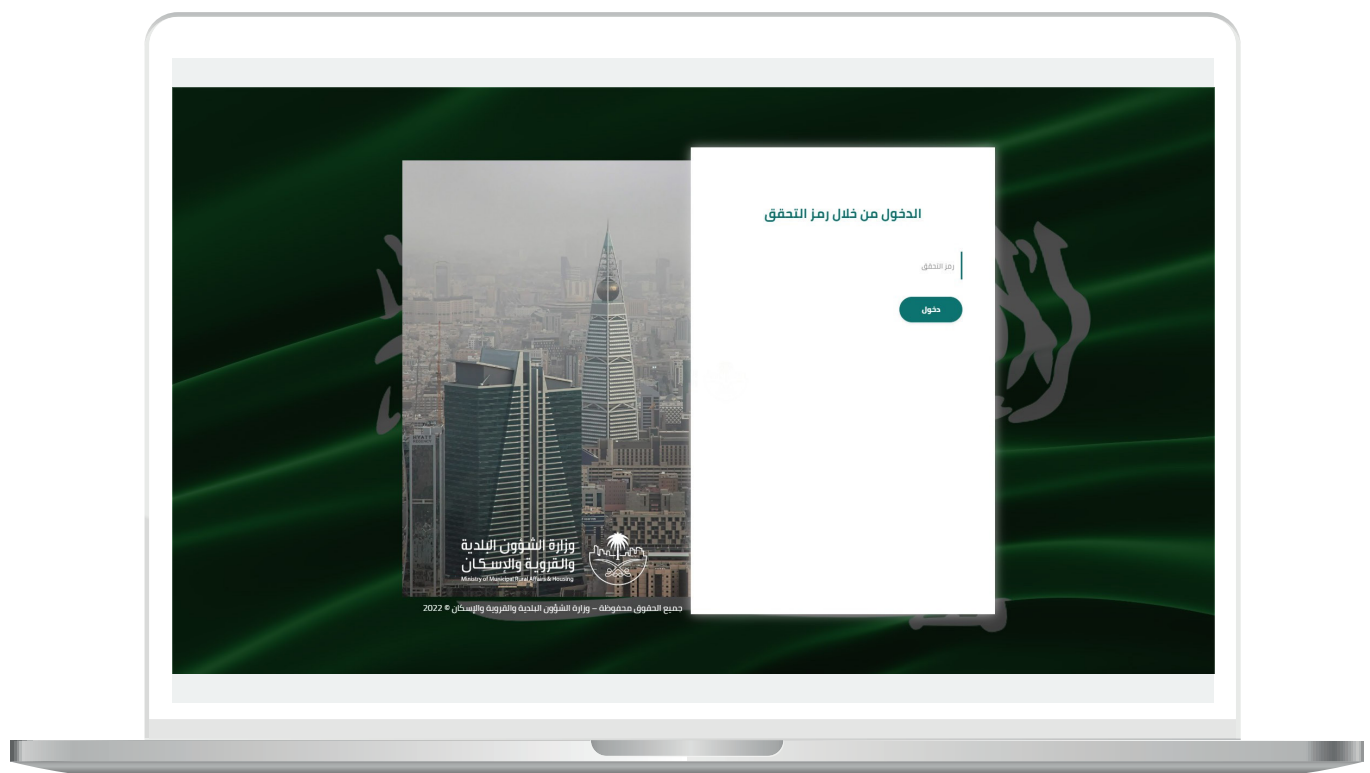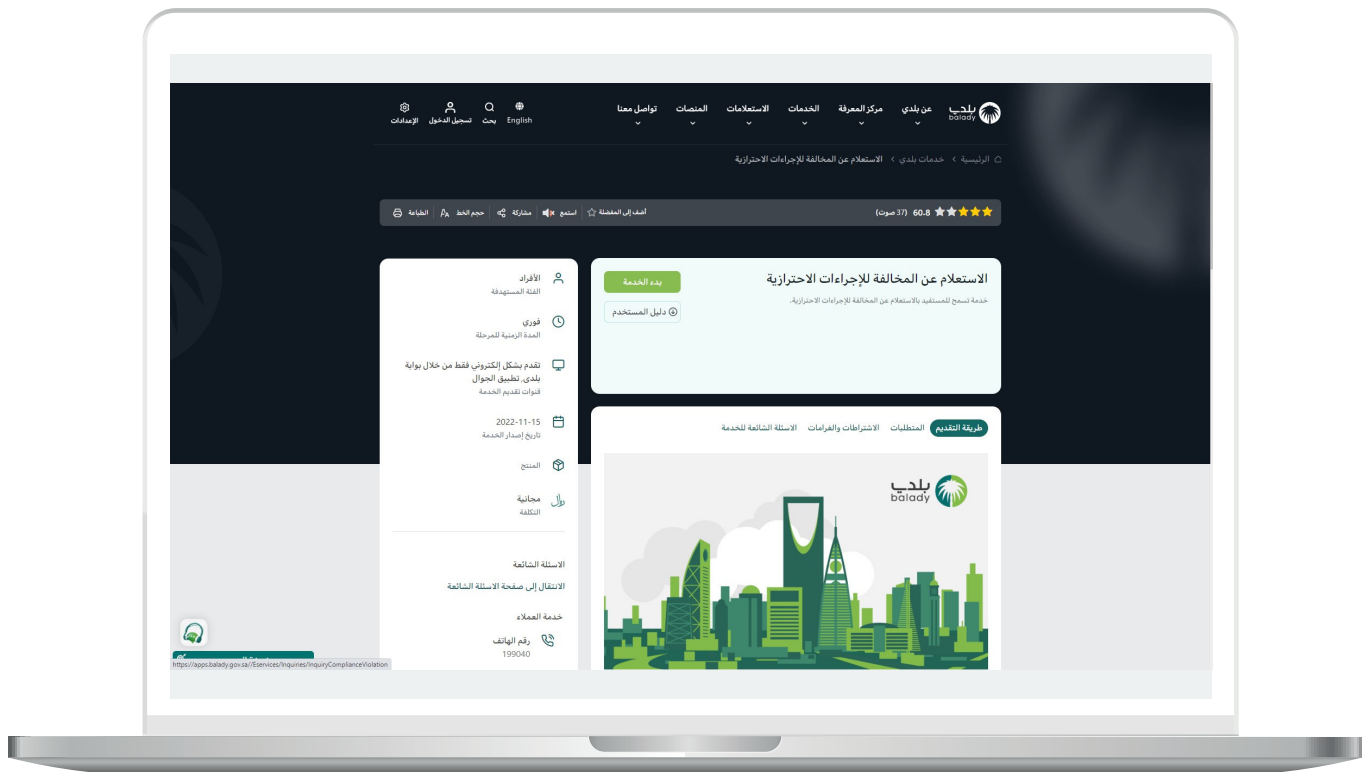
3) Once logged into the Balady platform, the platform's main screen will appear, as shown in the screenshot below.

Then, the user selects (**Inquiry About Violations of Precautionary Measures**) from the (**Inquiries**) menu, as shown below.
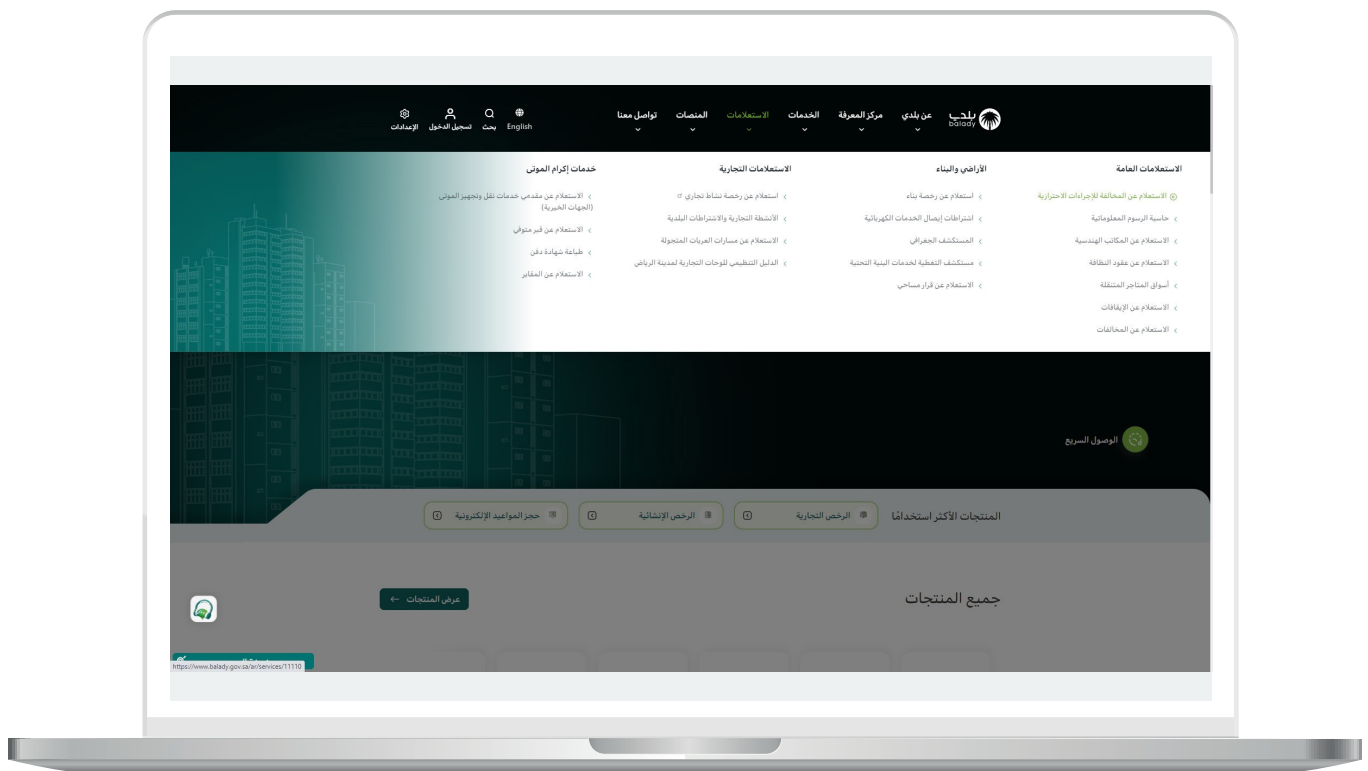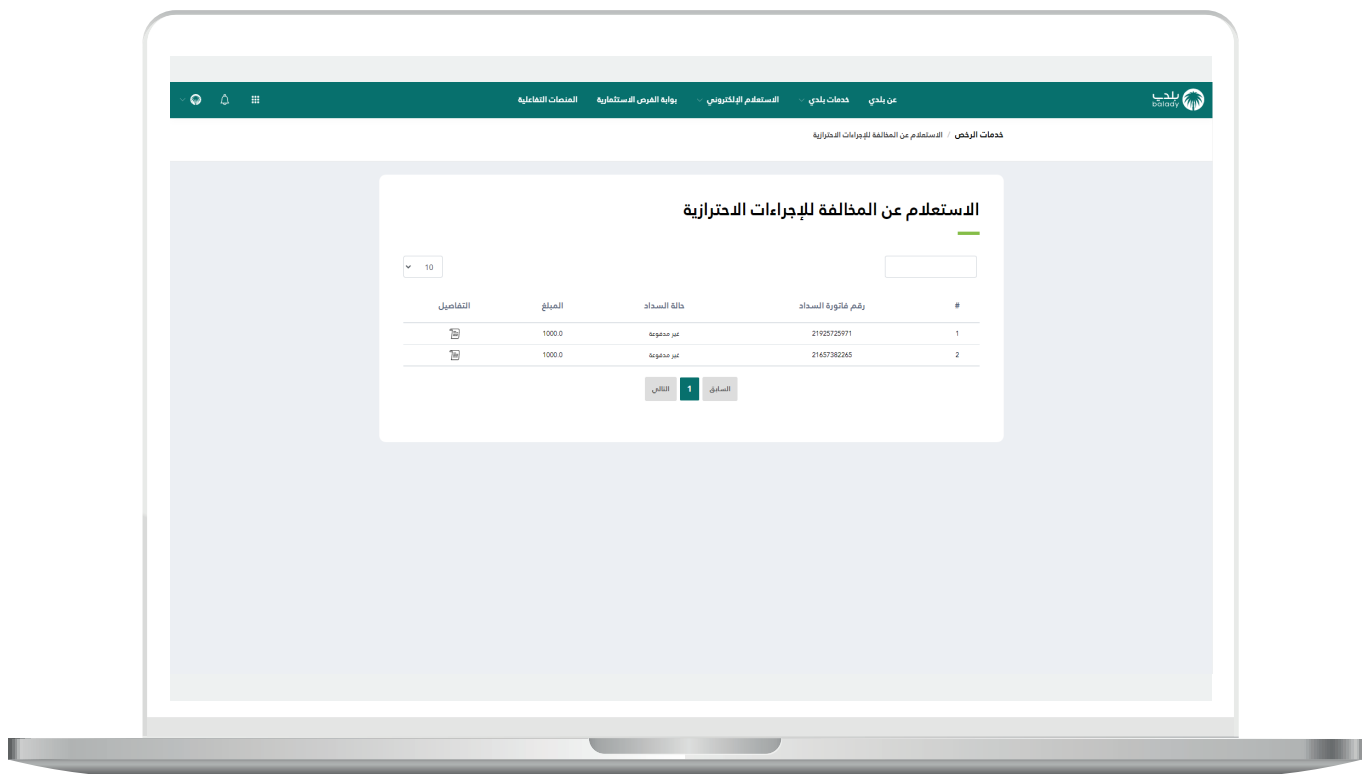
Steps to Request the Service

1) After the Service Card Screen appears, the user clicks (**Start Service**) as shown below.

2) The next screen appears, displaying all violations associated with the user, along with their payment status (**Paid, Unpaid**). The user can view the details of any violation by clicking the document icon in the (**Details**) column.

3) After clicking on (**Details**), the violation details are displayed, including the violation items and location.
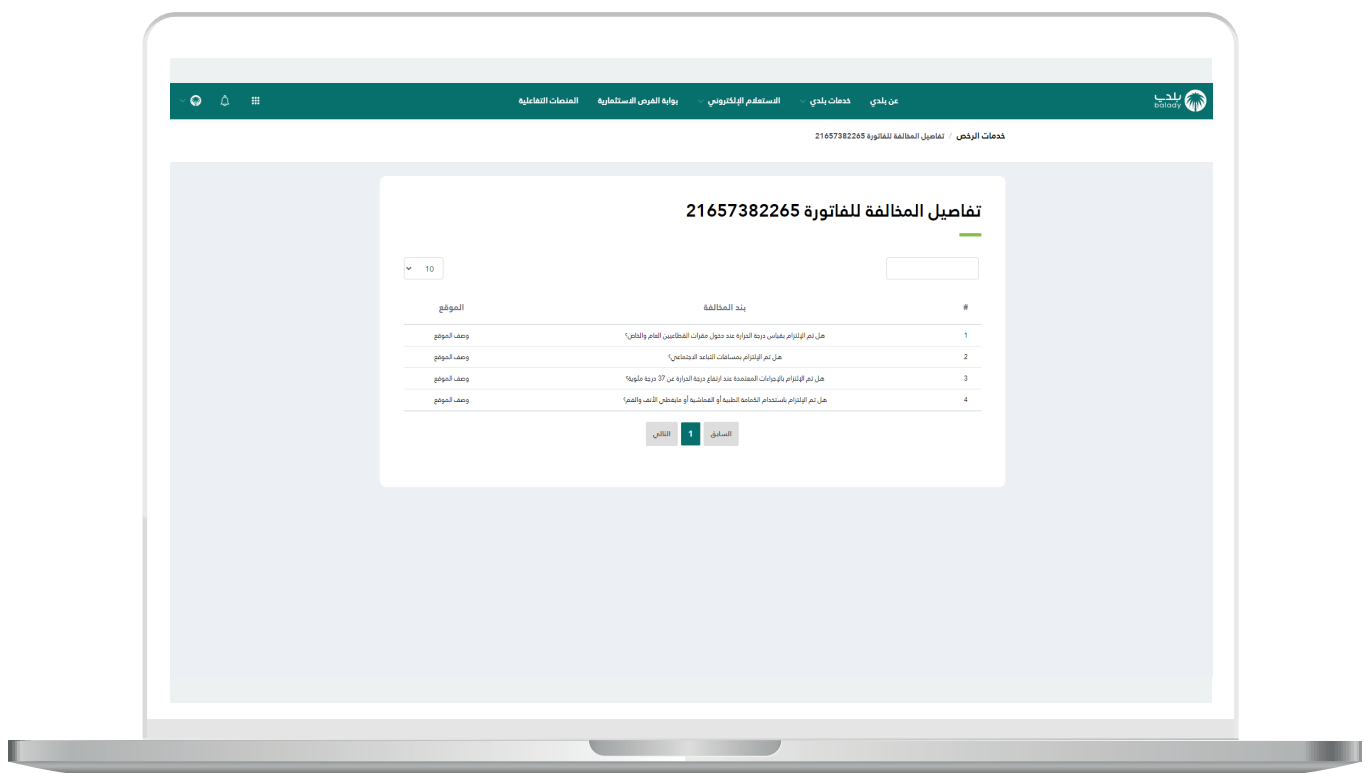
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