

User Guide for the Service of

Classification Certificate Update

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Updating a Classification Certificate

This document provides a detailed explanation of the Classification Certificate Update service.

Intended Users of This Document

Contractors/Engineering Offices:

Establishments engaged in activities subject to classification in the following fields:

- 1) Construction and Building.
- 2) Operation, maintenance and services.
- 3) Food and Catering Sector.
- 4) Exhibition and Conference.
- 5) Telecommunications and Information Technology Sector.
- 6) Real Estate Development Sector.
- 7) Engineering offices.

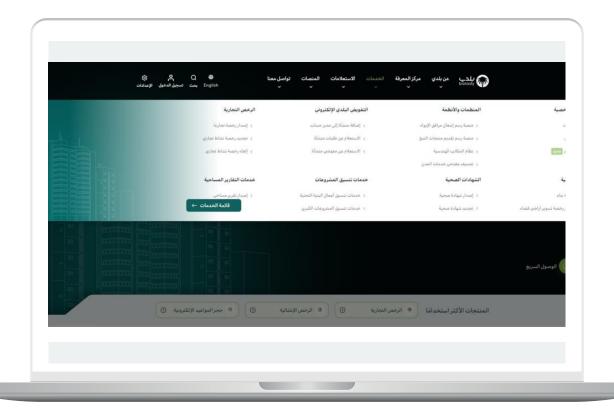
These establishments must update their classification data to ensure continued compliance with the latest requirements and the ability to provide services efficiently.

Steps to Submit a Request for Classification Certificate Update

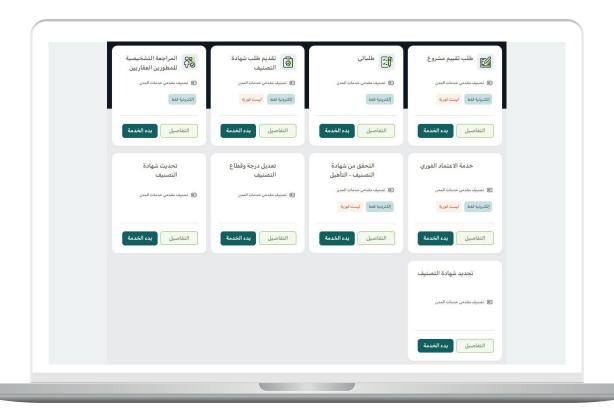
1) The user accesses the Balady platform.



2) The user selects (City Service Providers Classification) from the top services tab.



3) The user clicks on (Classification Certificate Update) and then clicks (Start Service) to proceed.



4) The user logs in through the (Unified National Access) platform.



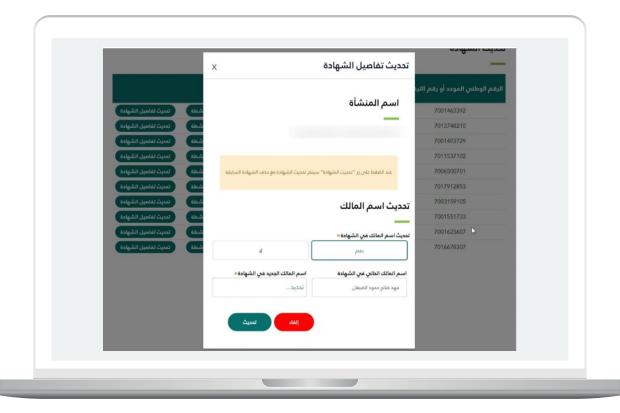
5) The system displays all previously created cases in a table format. Next to each case, there are two options: (Update Activities) and (Update Certificate Details).



6) The user clicks on (**Update Activities**), and a pop-up window appears. The user clicks (**Update Activities**), and the newly updated activities are reflected in the classification certificate. The new certificate can be printed via My Requests page.



7) The user clicks on (**Update Certificate Details**), and a pop-up window appears displaying establishment details. The user completes the required information and clicks (**Update**). The certificate is updated, and the new version can be printed via My Requests page.



(S) | 199040 Direct Contact Number

y | @Balady_CS Customer Service